

THIS NOTICE WAS SENT EXCLUSIVELY VIA EMAIL

July 22, 2026

Ms. Kristen Conner
International Business Machines, Inc
1 Orchard Road
Armonk, NY 10504

Re: Task Order YH26-0031 – AHCCCS AI Call Center Integration

Dear Ms. Conner,

IBM's proposal to provide the above referenced services was reviewed in accordance with the Task Order.

The Task Order award was made to Accenture LLP. This proposal will be the most advantageous to AHCCCS based on the evaluation factors set forth in the solicitation. The full procurement file may be found on the AHCCCS website under the solicitation documents.

<https://www.azahcccs.gov/Resources/OversightOfHealthPlans/SolicitationsAndContracts/closed.html>

AHCCCS appreciates your interest and encourages your participation in future solicitations.

If you are interested in a vendor debrief, please contact Mr. Tracey Thomas at Tracey.Thomas@azahcccs.gov to submit a request.

Sincerely,

Tracey Thomas

7/22/2026

Tracey Thomas
Procurement Manager